



ENDORSEMENTS FOR RELATIONAL WISDOM 360

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GOVERNMENT

"RW360 worked with my congressional team and many others on Capitol Hill to enhance our emotional intelligence and conflict resolution skills. These skills improved the culture in my office and our success as a team. As we used these skills to get upstream of conflict, we were able to focus on building collaborative relationships with other teams on Capitol Hill and accomplish vital legislative tasks that benefit our nation." *Cathy McMorris Rodgers, Former Member of U.S. Congress (WA-05) and founder of Cathy McMorris Rodgers Leadership Institute*

"Every leader must know how to resolve conflict and maintain effective relational teams. It is a responsibility that comes with the mantle of leadership. RW360's training provides an excellent foundation for addressing this crucial skill." *Steve Russell, Former Member of U.S. Congress (OK-5), LTC US Army (Ret), CEO of Jungle Aviation & Relay Service (JAARS).*

ATTORNEYS

"Some of the most heart-breaking cases I have dealt with involved divorce and custody battles and juvenile criminal matters. One common factor I saw in almost of these cases was a lack of emotional intelligence and conflict resolution skills, which led to ongoing cycles of conflict, many forms of abuse and in all too many cases, physical. As I completed the training provided by RW360. I kept thinking of cases I had handled as a judge that would have never landed in my courtroom if families had developed these skills. Therefore, I am strongly in favor of any program that could help families develop better relational skills." *Russ Fagg, Retired District Court Judge*

"It is crucial for lawyers to be proficient in emotional intelligence and relational wisdom. RW360's training is invaluable for attorneys because it builds skills that make them more proficient in resolving conflict, negotiating and avoiding ethical issues and burnout. Lawyers who wisely navigate these difficult waters will see success for their clients and their firms." *David Nammo, President, Christian Legal Society.*

"When practicing law, *artificial Intelligence* is no substitute for *emotional intelligence*, which is a vital skill that is needed more than ever in modern society. This is why RW360's Relational Wisdom (RW) training is so important. As a professional mediator and arbitrator, I use RW skills to create "passport" with disputants, diffuse relational strain, expose interests and explore creative paths for resolving conflict and restoring

relationships. Relational Wisdom training for CLE credit is a great investment. It sharpens Alternative Dispute Resolution skills and enhances the ability to help clients navigate their conflicts in constructive ways." *Mark Lassiter, Esq., Adjunct Professor of Arbitration Law at the Sandra Day O'Connor School of Law at Arizona State University, Fellow in the College of Commercial Arbitrators; and Member of the National Academy of Distinguished Neutrals*

"Relational Wisdom training has made me a better person, leader and attorney. As a young attorney, I desired to be a part of the solution rather than the problem. As a church leader, father, husband and attorney, his training equipped me to do it better and differently than the world does. The materials are practical and will give you tools to more effectively do your job." **William A. Ratliff, Wallace, Jordan, Ratliff and Brandt, LLC**

'RW360 provides essential training in the critical skills lawyers need most to solve problems, understand and counsel clients and solve problems of Gordian complexity. The incidental benefit, of course, is that these same skills help attorneys work together with other attorneys, paralegals, and legal assistants. There is no better way for law firms to build a positive culture and bar associations to improve civility among lawyers (and the reputation of lawyers generally) than to offer training in relational wisdom. Red Auerbach was right that "you can't coach height," but you can definitely coach emotional intelligence" *Glenn Waddell, General Counsel and Chief Compliance Officer, EverSource Wealth Advisers*

"During my 40 years as a business lawyer and family wealth counselor, I have seen that the biggest obstacle to effective estate planning is unresolved personal conflict. Too often spouses, business partners and advisers have conflicting agendas, and when they lack the relational skills to resolve their differences, relationships deteriorate in many painful ways. RW360's materials can inspire and equip millions of business owners who need help building strong relationships and resolving unhealthy conflicts." *Tim Voorhees, Principal Partner, Family Office Law LLP*

MEDICAL

"Relational Wisdom training provides a roadmap for improving a person's emotional intelligence by strengthening the neural circuitry of the brain. Through the development and refinement of key skills, individuals become better equipped to perceive, communicate, and regulate their attitudes and emotions effectively. By practicing these skills, individuals can enhance their ability to manage emotional challenges and improve their interactions with others." *Dr. Kris French, Neurologist*

"Most of my clients deal with stress and anxiety on a regular basis, and feel shame, guilt when 'triggered.' RW360's teaching on amygdala has helped my clients' understand the physiology of their nervous system/emotional reactions and learn to intercept this

process and make a different value-based decision. These concepts have ‘normalized’ for them what they felt shame about and give them hope they can make different choices. Thank you for making your resources so easy to share!” *Mariana Glass, Licensed Clinical Mental Health Counselor*

“Relational wisdom resources help individuals to be more aware of self, others and their personal values. Training in emotional intelligence and conflict resolution is extremely important for young people and adults. Many of the adults I serve struggle with difficult issues that affect all of life, including personal health. I believe that the mental health crisis facing our country could be greatly reduced if we could equip more people to practice the skills taught through RW360’s resources.” *Wendy Donagh, Nurse Practitioner*

WORKPLACE AND PROFESSIONAL

“Business is about relationships; Life is about relationships. As in life, workplace relationships can be the biggest blessing and the biggest challenge. The principles found in RW360 material combine with emotional intelligence to form the most potent ointment known for preventing and healing conflict wounds and has helped our organization and our team develop both professionally and personally.” *Wallace Johnson, President/CEO Southeast Culvert, Inc.*

“As a professional chemical engineer, I am aware of the struggles many engineers have with communicating and relating with others. We tend to be technically strong but often experience frustration when faced with relational tensions. The training offered by RW360 has been quite helpful in improving my ability to understand and manage my emotions, and to understand emotions in the people around me. Young people who are gifted in science, technology, engineering and math will be even more successful if they also learn relational skills taught by RW360.” *Mike Botz, Chemical Engineer*

“I work in an industry that requires the mastery of complex technical skills, but invariably what enables people to excel (or causes them to fail) is the quality of their relational skills. Therefore, I strongly support RW360’s relational wisdom resources. In addition to improving business profitability and improved career advancement, these skills can also help to build more stable marriages and families.” *Dave Dias, Global Insurance Executive, Insurance Thought Leadership*

“The greatest challenge our company faces is navigating relationships. Relationships with each of our 75 co-workers, our community and our customers. Relationships can make or break any organization. That is why RW360 and its teaching are so important. That is why I support RW360. I personally need it, my family needs it, my co-workers need it, everyone needs it.” *Robert Bennington, Owner and CEO, Bennington Properties*

“I enthusiastically commend the principles taught at RW360. These principles effectively address the growing gap between competency and character. I have seen first-hand how equally effective these principles have been to staff regardless of cultural, educational, economic or religious background.” *Steve Nelson, President and CEO of Plant Sciences, Inc.*

“My wife and I have experienced the practical benefits of applying RW360’ principles in our personal and professional lives and helping others to do the same. The more that people develop and demonstrate a strong work ethic, high integrity and solid relational skills, the better they will serve their employers and advance their own careers.” *Steve Woodford, President & CEO, WCM Industries Inc.*

“As the retired CEO of an NYSE public company, I strongly endorse RW360’s training. These resources are important for both the workplace and the public square. Training people how to avoid conflict is even more attractive than training them how to resolve conflict after it has started.” *Larry Bickle, Retired CEO*

“I work with wealthy clients in one of our nation’s largest banks and have been utilizing RW360’s resources for seven years. Technical competency is important in my profession but without the relational skills to listen and interact with my clients and colleagues effectively, there is little hope of making my advice and competence actionable in their lives. RW360’s values-based resources help me to better serve influencers in business and their families.” *Nelson Cooney, Senior Vice President, US Trust Bank of America Private Wealth Management*

“I have witnessed the negative impact of individual selfishness, bitterness and pride that has hindered or damaged relationships, teams and entire businesses. I have also seen the power of RW360’s peacemaking and relational skills training in all these settings. I strongly endorse RW360 efforts to bring these principles to the workplace. Businesses will be changed, and families will be changed.” *David Cox, Sales Executive, Jack Henry & Associates*

MILITARY

“I strongly endorse relational wisdom Resources. This material is inspiring for a new generation of military leaders and will be a blessing to the Army and the Department of Defense and the Chaplaincy.” *Dr. James Carter, Endorser and Executive Director, Presbyterian and Reformed Commission on Chaplains and Military Personnel*

“The RW360 materials provide an effective way to deal personal and military stresses and provides the tools needed to navigate relational situations for a positive outcome. Providing these resources would be a substantial value-add to our service members, and I highly recommend the adoption of these materials as part of the Building Strong and Ready Program. *Andrew Metroka, LT (Ret.), U.S. Navy*

“RW360’s resources are well positioned to have a significant impact in the military community. The content is well designed, integrated and memorable, making it teachable in a variety of formats and environments, and highly transferable. I wish that I had access to relational wisdom 360 early in my career as an Army chaplain.” *Dr. Kenneth W. Bush, Chaplain (Colonel), US Army, Retired, Director of Training, NCMAF*

“I am retired from 30-years of military service in both the Navy and Coast Guard. Since retiring, I have taught RW360 resources to both Army and Air Force personnel in my church. They have consistently given me strong feedback concerning the need for these materials to receive wider exposure within their commands. RW 360 materials are practical and immediately relevant within a wide range of issues...marriage troubles, work-related relational difficulty, family tensions, individual identity issues, etc. I recommend them without reservation.” *CPT (Ret.) David V. Edling, USCG, JD*

“RW360 addresses a critical need in the evermore contentious and divisive world in which we all live today. While the military historically deals externally with armed conflict and geopolitical challenges, each organization (whether Army, Navy, Air Force, Marine Corps or Coast Guard) has an increasingly critical need within the various command structures for our personnel to be trained in the tools for peaceful conflict resolution. RW360 effectively and efficiently serves that need.” *CPT (Ret.) James C. Helfrich, USCG, JD*

“RW360 material would benefit military personnel in many ways. Combat readiness would be improved through greater unit cohesion as men and women understand the dynamics of emotional health and interactions. Marriages would be strengthened as relational skills are taught and practiced. The impact of better relationships at home is a more ready and deployable service member whose attention will be on mission requirements and not on conflict at home or at work.” *LTC (Ret.) Michael W. Simpson, US Army, Attorney at Law*

SCHOOLS

““I have always sought to be the kind of teacher I want my own children to have. This course has given me tools to make my students feel safe, seen and supported. It has also helped me find a beautiful balance in my work, family and personal life.” *Ysenia Garcia, Second Grade Teacher*

“I recently completed the RW360 online training course and found it to be inspirational and challenging. I appreciated the logical sequence of the material and the great selection of video clips used to demonstrate relational wisdom in action. I look forward to putting the RW360 principles into practice and believe it will benefit me personally and professionally.” *Rose Dunlap, Elementary Principal*

PRISON AND JAIL

“I have used RW360 resources in my prison ministry for many years. Most conflicts in prison are resolved by implementing the more extreme ends of the slippery slope – violence or escape mechanisms. Many inmates who come to our classes realize they have made serious mistakes and have harmed dear relationships. They are hungry for tools so that they can reconnect and make amends. RW360 resources provide practical tools for a more peaceable and satisfying result.” *Ken Anema, Instructor for Divine Hope Reformed Bible Seminary*

“I co-led three classes of men in our county jail using RW360 resources. We’ve received very positive feedback from the jail administration and class participants. The inmates consistently resonate with several aspects of the material, including how the concepts are illustrated in the Bible, the helpful teaching on emotions and of amygdala hijacking, the RW acrostics, and the movie clips that help them remember the principles. My wife has just received permission to teach this material to the women in the jail.” *Keith Woodruff, Business Owner, Volunteer Chaplain*

“Incarcerated women have difficult, complicated relationships, both with fellow inmates and family and friends outside prison. RW360 materials get to the heart of why they are incarcerated and can help them change destructive patterns.” *Ann Clardy, Prison Ministry*

“RW360 material has been an exceptional foundation for moral decision making on how to handle conflict in a prison. Your slippery slope diagram gives my incarcerated students a simple way to understand their options for responding to a conflict, which happens a lot in prison when guys are living in groups of 70 men 2 feet apart!” *Gene Presley, Chaplain, Peacemaking in Prison*

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